



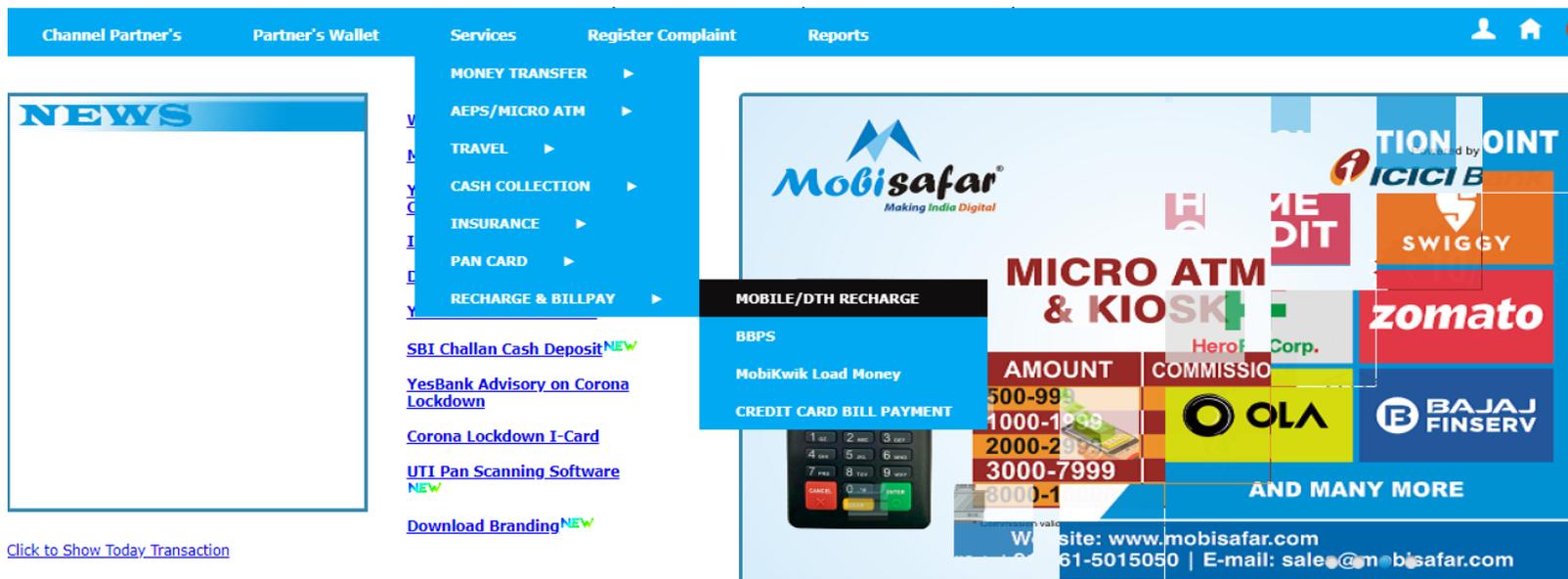
# Mobile Recharge



## Step 1 : Select Services from Menu

Channel Partner's	Partner's Wallet	Services	Register Complaint	Reports
User LoggedIn Details		MONEY TRANSFER ▶		
UserCode*		AEPS/MICRO ATM ▶		
Date*		TRAVEL ▶		To Date*
<a href="#">View</a>		CASH COLLECTION ▶		
		INSURANCE ▶		
		PAN CARD ▶		
		RECHARGE & BILLPAY ▶		

## Step 2 : Select Mobile/DTH Recharge under recharge & BillPay



The screenshot displays the Mobisafar partner dashboard. The top navigation bar includes 'Channel Partner's', 'Partner's Wallet', 'Services', 'Register Complaint', and 'Reports'. A left sidebar contains a 'NEWS' section and a list of services: MONEY TRANSFER, AEPS/MICRO ATM, TRAVEL, CASH COLLECTION, INSURANCE, PAN CARD, and RECHARGE & BILLPAY. Below the services list are links for 'SBI Challan Cash Deposit', 'YesBank Advisory on Corona Lockdown', 'Corona Lockdown I-Card', 'UTI Pan Scanning Software', and 'Download Branding'. The main content area features a 'MICRO ATM & KIOSK' promotional banner with logos for various brands like ICICI, Swiggy, Zomato, OLA, and Bajaj Finserv. A 'MOBILE/DTH RECHARGE' menu is overlaid on the banner, listing options like BBPS, Mobikwik Load Money, and CREDIT CARD BILL PAYMENT. At the bottom, contact information for Mobisafar is provided: website (www.mobisafar.com), phone (61-5015050), and email (sales@mobisafar.com).

### Step 3 : Select Mobile under Recharge Type

Channel Partner's	Partner's Wallet	Services	Register Complaint	Reports
Pre-Paid Recharge				
Recharge Type*	Mobile ▾			
Operator*	--Select-- ▾			
Mobile No.*	<input type="text"/>	<a href="#">Click to Special offer on selected number</a>		
Amount*	<input type="text"/>			
<input type="button" value="Submit"/> <input type="button" value="Reset"/>				

## Step 4 : Select Mobile Operator, mobile number and amount. Special recharges can also be checked. Press Submit to Recharge

Channel Partner's	Partner's Wallet	Services	Register Complaint	Reports
Pre-Paid Recharge				
Recharge Type*	Mobile ▼			
Operator*	IDEA ▼			
Mobile No.*	9958539270	<a href="#">Click to Special offer on selected number</a>		
Amount*	100			

**Submit** **Reset**

MRP	Description
47	Unlimited CallerTunes at just Rs.47 with a validity of 28 days
98	Get 12GB 4G/3G/2G Data-Validity:28 Days
100	Get Talktime of Rs1.75-Outgoing Validity:28 Days
16	Get 1GB 4G/3G/2G Data-Validity:1 Day
299	Double Data Offer.Get Truly Unlimited Local/National Calls+2GB/D+Extra 2GB/D+100SMS/D.Val:28D
599	Get Truly Unlimited Local/National Calls+1.5GB/Day+100SMS/Day.Val:84Day
48	Get 3GB 4G/3G/2G Data-Validity:28 Days
78	Callertunes with Unlimited Song Change at Rs. 78 for 89 days
699	Double Data Offer.Get Truly Unlimited Local/National Calls+2GB/D+Extra 2GB/D+100SMS/D.Val:84D

OK

## FAQ

**Transaction status is showing "Failed"**

➤ Amount already refunded in your wallet. Please check ledger statement.

**Transaction status is showing "Pending", but balance not updated**

➤ Please raise complaint on portal. Our customer care executive will get back on this.

**Transaction status is showing "Success", but balance not updated**

➤ Please raise complaint on portal. Our customer care executive will get back on this.

**Recharge on wrong number**

➤ Please raise complaint on portal with Correct Mobile No or DTH No. Our customer care executive will get back on this.



THANK YOU

